

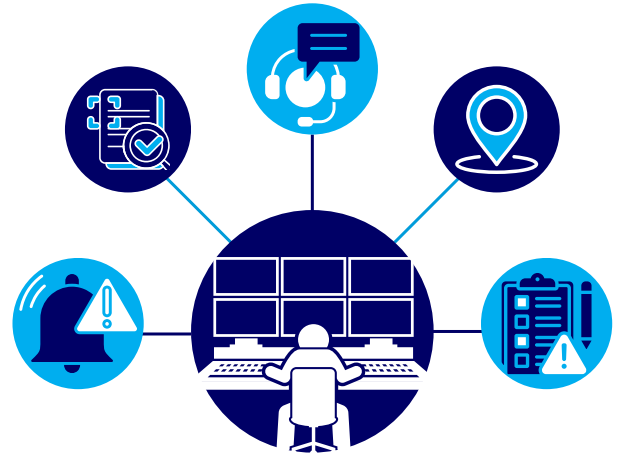
Dispatch

Connecting monitoring, response, and reporting into a unified operational workflow

Coordinating a Cohesive Response

Immix Dispatch is not a standalone tool - it is a connected workflow layer that links:

- Monitoring center operations within Immix
- Field personnel and response teams
- Integrated workforce management and dispatch platforms
- Reporting and analytics systems



Immix Dispatch connects monitoring, field response, and reporting into a unified workflow. By removing silos between these systems, it ensures faster decisions, clearer communication, and complete visibility from detection to resolution.



Efficiency

Eliminate duplicate entry and accelerate workflows



Transparency

Maintain full visibility across teams and actions



Insights

Turn operational data into actionable intelligence

Powered by an Integration Ecosystem

Immix Dispatch is built to connect with your existing systems - enabling seamless data flow across workforce management, response services, and reporting platforms.



How It Works



Detection

Events are generated through integrated systems (video, access control, analytics, etc.) and enter Immix for processing.



Verification & Dispatch

Operators review, verify, and initiate dispatch directly within Immix - without needing to re-enter data into external systems.



Real-Time Communication

Dispatch information is transferred instantly to field personnel, providing full context for faster, more informed response.



Reporting

Field teams document outcomes, with reports automatically syncing back into the broader system.

Key Benefits:

- Enhanced transparency of how information is transferred and acted upon
- Complete audit trails across monitoring and field operations
- Operational visibility into response times, outcomes, and performance
- Actionable insights to support continuous improvement and risk analysis

Reducing Manual Effort and Operational Risk

Manual dispatch processes introduce inefficiencies and risk.

When systems are disconnected, operators spend valuable time re-entering data, chasing updates, and reconciling reports. Delays compound, visibility suffers, and confidence erodes.

Integrated dispatch workflows eliminate these gaps.

By keeping data connected from the moment an event is detected through final resolution, Immix enables:

- Faster, more consistent response
- Reduced manual effort and operator workload
- Clear accountability across teams
- Improved reporting accuracy and completeness

